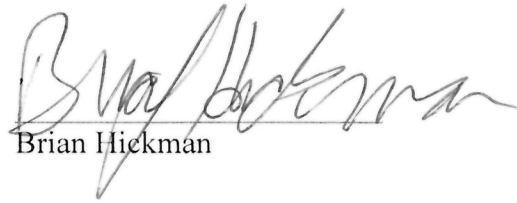


A copy of the image of the documents created at or about the time the documents were received is attached hereto as Exhibit A.

5. The documents were forwarded to Federal Express Corporation on January 2, 2020 under CT Service of Process Transmittal number 536906001, attached hereto as Exhibit B.

I declare under penalty of perjury that the foregoing is true and correct.

Executed this 29th day of January, 2020.



Brian Hickman

Exhibit A

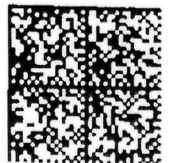
4400 COURTHOUSE BOULEVARD
STOW, OHIO 44224-6833



7017 0660 0000 2736 2391

FedEx aka FedEx Ground aka FedEx Ground Transporta
4400 Easton Commons Way
Suite 125
COLUMBUS, OH 43219

FIRST-CLASS



02 1P
0002110847
MAILED FROM ZIP CODE 44224
PTNEY BOWES
US POSTAGE
\$ 007.10⁰⁰
DEC 12 2019

STOW MUNICIPAL COURT DISTRICT

CLERK OF COURTS OFFICE
4400 Courthouse Blvd.
Civil Division
Stow, Ohio 44224
(330) 564-4148

Summons

Violet Seketa

Plaintiff(s)

Case Number: 2019CVF04092

-vs-

FedEx aka FedEx Ground aka FedEx Ground Transporta
Defendant(s)

FILED
Stow Municipal Court
December 12, 2019
At 10:47 AM
Amber Zibritosky
Clerk of Courts

To the below named defendant(s):

FedEx aka FedEx Ground aka FedEx Ground
Transporta
4400 Easton Commons Way
Suite 125
COLUMBUS, OH 43219

You are hereby summoned that a complaint (a copy of which is hereto attached and made a part hereof) has been filed against you in this Court by the Plaintiff(s) named herein.

You are hereby summoned and required to serve upon the plaintiff(s) attorney, or upon the plaintiff, if he has no attorney of record, a copy of an answer to the complaint within twenty-eight (28) days after service of this summons on you, exclusive of the date of service. Said answer must be filed with the Court within three (3) days after the service of a copy of the answer on the plaintiff's attorney.

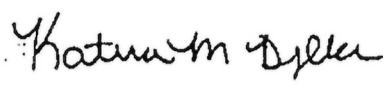
The name and address of the plaintiff's attorney is:

GREGG D GARFINKEL
DENMAN LERNER & GUNDY CO LPA
8039 BROADMOOR ROAD SUITE 21
MENTOR, OH 44060
(440)-951-6666

If you fail to appear and defend, judgment by default will be rendered against you for the relief demanded in the complaint.

Amber Zibritosky
Clerk of Stow Municipal Court

Date: 12/12/2019



Deputy Clerk



IN THE STOW MUNICIPAL COURT
SUMMIT COUNTY, OHIO

Stow Municipal Court
Amber Zibritosky, Clerk of Courts
Filed: 12/12/2019 10:37 AM

VIOLET SEKATA
1764 Arbutus Drive
Hudson, Ohio 44236

Plaintiff,

vs.

FEDEX AKA FEDEX GROUND AKA
FEDEX GROUND TRANSPORTATION
AKA FEDEX RISK MANAGEMENT
C/O Statutory Agent, CT CORPORATION
SYSTEM
4400 Easton Commons Way, Suite 125
Columbus, Ohio 43219

Defendant.

) CASE NUMBER:

2019CVF04092

) JUDGE:

COMPLAINT

Now comes Plaintiff, Violet Sekata, by and through her attorney, and for her Complaint,
states as follows:

PARTIES AND JURISDICTION

1. At all times material herein, Plaintiff, Violet Sekata, was and is a resident of the City of Hudson, County of Summit and State of Ohio.
2. At all times material herein, Defendant, FedEx aka FedEx Ground aka FedEx Ground Transportation aka FedEx Risk Management C/O CT Corporation System ("FedEx") was and is a corporation doing business in the City of Hudson, County of Summit and State of Ohio.
3. At all times material herein, the incident which is the subject of this Complaint occurred in the City of Hudson, County of Summit and State of Ohio.

COUNT ONE

4. On or about December 12, 2017, Plaintiff, Violet Sekata, received a “grandson scam” phone call advising her that her grandson was in jail and needed bond money.

5. Plaintiff, Violet Sekata was directed to send the “bond money” to Thomas Curlis, 149 Van Buren St., Passaic, New Jersey 07555.

6. On December 12, 2017, Plaintiff, Violet Sekata went to FedEx and shipped \$6,000.00, overnight to Thomas Curlis, 149 Van Buren St., Passaic, New Jersey 07555. (see attached FedEx Tracking information and proof of purchase receipt as Plaintiff’s Exhibit “A”).

7. A few hours, before FedEx shipped the package. Plaintiff, Violet Sekata, discovered that the phone call was a scam. She immediately contacted the City of Hudson Police Department and FedEx (see attached police report as Plaintiff’s Exhibit “B”).

8. Both the Plaintiff and the City of Hudson Police Department contacted FedEx to stop shipment of the package immediately.

9. FedEx advised both the Plaintiff and the City of Hudson Police Department that the shipment was still in transit and were able to stop the delivery before it reached the destination and they would redirect the package to the Plaintiff’s address.

10. FedEx explicitly assured both the Plaintiff and the City of Hudson Police Department that the package was stopped before delivery and would be returned to the Plaintiff.

11. Both Plaintiff and the City of Hudson Police Department made multiple follow up calls to FedEx to make sure that the package would not be delivered.

12. FedEx never stopped the package as they were directed to and the package was delivered to the New Jersey address to the “grandson scammer”.

COUNT TWO – NEGLIGENCE

12. Plaintiff Sekata realleges the preceding paragraphs of this Complaint as if fully restated and incorporated herein.

13. At all times mentioned herein, FedEx was under a duty to act with reasonable care so as not to cause injury or damage to their customers, including Violet Seketa.

14. In breach of FedEx's duty, FedEx's negligent misconduct includes, but is not limited to the facts that FedEx:

- a. Failed to adhere to the orders of the City of Hudson Police Department and Plaintiff, Violet Seketa by stopping the delivery of the package;
- b. Made no effort to stopping the delivery of the package;
- c. In violation of 49 U.S. Code Section 80111, FedEx, after being requested to stop delivery, continued to deliver the package to New Jersey;
- d. In violation of 49 U.S. Code Section 80111, FedEx after having information that the name and address the package was delivered to, Thomas Curlis, 149 Van Buren St., Passaic, New Jersey 07555., was a scam, continued to deliver the package.

15. As a direct and proximate result of the negligence set forth above and the negligence of Defendant, FedEx aka FedEx Ground aka FedEx Ground Transportation aka FedEx Risk Management C/O CT Corporation System, Plaintiff, Violet Seketa, sustained substantial financial loss, to the negligent actions of FedEx.

WHEREFORE, Plaintiff Violet Sekata prays for judgment against Defendant, FedEx aka FedEx Ground aka FedEx Ground Transportation aka FedEx Risk Management C/O CT Corporation System, as follows:

1. In Count One in an amount less than Fifteen Thousand Dollars (\$15,000.00); and

2. attorney's fees and their costs incurred herein.

Respectfully submitted,

DENMAN & LERNER CO., LPA

/s/ Gregg D. Garfinkel

JOHN M. GUNDY (0060148)

GREGG D. GARFINKEL (0077691)

8039 Broadmoor Rd., Ste. 21

Mentor, OH 44060

Phone: (440) 951-6666

Fax: (440) 951-6417

denmanlerner@denmanlernerlaw.com

Attorneys for Plaintiff



FedEx Office

GRIGIN ID:CAKA (330) 655-2689
VIOLET SEKETA
1764 ARBUTUS DR
HUDSON, OH 44236
UNITED STATES US

SHIP DATE: 12DEC17
ACTWT: 0.80 LB
CAD: 6996780/55F01822

BILL CREDIT CARD

TO THOMAS CURLIS

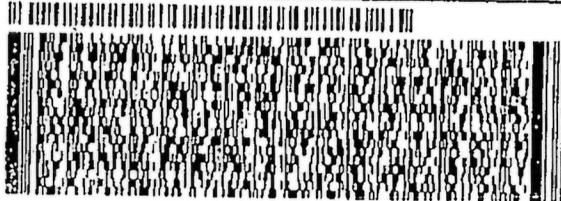
149 VAN BUREN ST

PASSAIC NJ 07055

(882) 296-1824
THU
PD

REF:

DEPT:

FedEx
Express

TRK# 7888 8874 9372
0201

WED - 13 DEC 10:30A
PRIORITY OVERNIGHT

XA JPJA

07055
NJ-US EWR

Chester

Address: 65 S MAIN ST
HUDSON
OH 44236
Location: CAKKI
Device ID: -BTC02
Transaction: 900183666920

FedEx Priority Overnight
78888749372 0.8 lbs. (S) 55.00
Declared Value 0

Shipment subtotal: \$55.00

Total Due: \$55.00

(S) CreditCard: \$55.00
*****2630

M = Weight entered manually
S = weight read from scale
I = taxable item

Terms and Conditions apply. See
fedex.com/us/service-guide for details.

Visit us at: fedex.com
Or call 1.800.GoFedEx
1.800.463.3339

Dec 12, 2017 12:14:46 PM

***** WE LISTEN *****

Tell us how we're doing
& receive a discount on your next order!
fedex.com/we listen or 800-398-0242
Redemption Code: _____

*** Thank you ***



EXHIBIT A



City of Hudson Police Department

City of Hudson
Police Department
36 South Oviatt St.
Hudson, OH 44236
Phone: (330)342-1800
Fax: (330)342-1821

Incident Report

Incident # 20174263		Primary Charge TFT	
Incident Information			
Call Type	Theft	CFS #	2173460088
Incident Loc.	1764 ARBUTUS DR.		
	HUDSON	Zone	SE
Report Date	12/12/2017	Occurred Between:	
Supervisor	189 Christopher Roch	First Date	12/12/2017 Time 10:00
Unit on Scene	4	Last Date	12/12/2017 Time 12:14
Reporting	124 Joseph Giacomazza, Jr.	Citation #	
Assigned	124 Joseph Giacomazza, Jr.	Jurisdiction	
Approved By	Christopher Roch	Date	12/13/2017
Clearance	J - CLOSED		
Dispatch Times			
Received	Dispatched	Arrived	Cleared
19:18	19:20	19:29	20:17
Total		0:58	
Incident Charges			
Charge	ORC	Degree	Disposition
Theft _ deception	2913.02A3	F4	
Case #		Ticket #	
		Court Date	
Incident Property			
Make	Model	Item	Dispo
		FED EX OVERNIGHT SHIPPING CHARGE	
			\$55.00
OTHER			
Incident Property			
Make	Model	Item	Dispo
		CASH	
			\$6,000.00
ST			
Incident Names			



Incident # 20174263		Primary Charge TFT	
Incident Names			
Entry Type	Person Name	Alias	DOB
VIC	SEKETA	VIOLET	M
Addr	1764	ARBUTUS DR	HUDSON OH 44236
Sex	F	Race	W
Hgt	5	7	Wgt
190	Hair	BRO	Eyes
BRO	Phone1	(330)655-2689	
Employer		Employer Phone	
Occupation		SMT	
Investigative Report			
<p>On December 12, 2017, at 1919 hours, I responded to 1764 Arbutus Dr. for a report of a theft by deception. The victim was called by an unknown male and told her grandson was in jail and needed bond money to get out. They instructed her to send \$6,000 to an address in New Jersey, which she did. The FedEx package was still in transit and we were able to stop the delivery before it got to its destination. FedEx advised they would redirect the delivery and send it back to the victim.</p>			

Incident #	20174263	Primary Charge	TFT
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Investigative Report Supplement			
Date	12/13/2017	Reporting Officer	106 Kalja Jeantet
Incident #	20174263		
Call Type	Theft		

Wednesday 12-13-17: Victim Violet Seketa and her husband, Emil, came to the station after learning that the FedEx package Violet sent to New Jersey yesterday fell through the cracks and was not returned to sender as promised twice by FedEx to Officer Giacomazza.

Violet had received a "grandson scam" phone call yesterday in which a young man claiming to be her grandson was crying and told her that he was frightened and needed bond money after an OVI traffic crash. He was in jail in Pennsylvania. The bond money - \$6,000 in \$100 bills - was to be sent to a New Jersey address. Violet shipped the money and later learned it was a scam.

Today Violet went to the Hudson FedEx office and learned that, contrary to FedEx's reassurance that the delivery had been cancelled and would be returned, it had reportedly been delivered anyway. Violet added that she spent \$55 to ship it overnight.

Emil Seketa told me that following the initial solicitation, he received another call from the grandson's purported attorney, "Thomas Wilson," who said that a pregnant woman had been involved in the crash and lost her unborn child as a result. The woman would settle for \$15,000 up front, out of court. The Seketa's did not send anything.

Emil gave me three phone numbers which were provided by "Thomas Wilson."

862-295-1824 is a non fixed VoIP number in Passaic NJ through Google / Bandwidth.com.

718-838-9629 is registered in New York, NY through Vail Lab (Sybase).

404-369-3921 is another Google / Bandwidth number in Norcross, GA. ("Wilson" said this was the number of the Reading PA jail where the grandson was held).

Mr. Seketa also wished to know if the FBI should be informed since the matter crossed state lines. I advised him that due to the internet, most crime rings now cross state lines and the FBI investigative threshold is \$100K.

Mrs. Seketa will contact their family attorney concerning any recourse they may have toward FedEx for failing to stop the shipment after having been alerted twice by police to the fraudulent activity.

It is not beyond consideration that the FedEx package was short-stopped internally but recorded as delivered in New Jersey.

I provided Mrs. Seketa with two copies of the report and notified Officer Giacomazza.

Incident # 20174263	Primary Charge TFT
Investigative Report Supplement	
Date 12/13/2017	Reporting Officer 124 Joseph Giacomazza, Jr.
Incident # 20174263	
Call Type Theft	

On December 12, 2017, at 1919 hours, I responded to 1764 Arbutus Dr. for a report of a theft by deception. The caller, Violet Seketa, advised that she received a call around 1000 hours from an unknown male informing her that her grandson was in Pennsylvania and was arrested. The male told her that he had been in an accident and was drinking. He said that he was an attorney and was able to get her grandson's bond down to \$6,000. She immediately thought it was her grandson Nicholas and wanted to help. He called her a few times first giving his name as Thomas Curlis and then the second time as Thomas Wilson.

Mrs. Seketa said that she agreed to send the bond money. The male told her she needed to send cash only and to place it in a magazine. She was then instructed to send it via FedEx and gave her an address of 149 Van Buren St. Passaic NJ 07055 to send it to. After speaking with the male she put together the money (all \$100 bills) and went to FedEx in Hudson where she sent it. Later on that night, Mrs. Seketa received a call from her daughter and asked her how Nicholas was doing. Her daughter said he was doing fine and was at home. This is when she knew she had been scammed.

I checked the FedEx package receipt and noticed the delivery was priority overnight due to be delivered on 12-13-2017 around 1030 hours. This meant the package was in transit and had not been delivered yet. I contacted FedEx and requested they cancel the delivery and send the package back to Mrs. Seketa. The FedEx customer service representative "Chester" informed me that he did cancel the delivery and it would be redirected back to Mrs. Seketa's address. She described the male's voice as young with a foreign accent. I told her I would look into the phone number and address the suspect provided.

I contacted the Passaic Police Department regarding the address but they were unable to help me at the time. I attempted to call the phone number that called Mrs. Seketa (862-296-1824) but it was disconnected. Around 2330 hours I checked the tracking information on the website and it was showing to still have a delivery address to New Jersey. As a precaution, I again contacted FedEx and they confirmed the package was cancelled in their system and would be sent back to Mrs. Seketa. -Nothing Follows-

Officer J. Giacomazza #124
City Of Hudson, Division of Police

862-296-1824
should be 862-295-1824

Incident # 20174263		Primary Charge TFT	
Investigation Report			
Date 12/13/2017	Reporting Officer 124 Joseph Giacomazza, Jr.		Incident # 20174263
Call Type Theft			
<p>Shortly after, I received a call from investigator Ron Blackmar. He provided the same information that the Tennessee center provided me and also gave his contact information to reach him 24/7. Investigator Blackmar later informed me that they had multiple packages over the years to this address and nothing appeared to be out of the ordinary.</p> <p>I then contacted Passaic Police Department and was able to speak with one of their detectives. He checked the address and informed me the last incident was a fire in early summertime. Given all the information I was provided, It's more likely this address was used as a pickup address and the suspect has no affiliation to it. --Nothing Follows--</p> <p>Officer J. Giacomazza #124 City Of Hudson, Division of Police</p>			

Exhibit B



**Service of Process
Transmittal**

01/02/2020

CT Log Number 536906001

TO: LITIGATION DEPARTMENT
Federal Express Corporation
3620 HACKS CROSS RD, 3RD FLOOR, BUILDING B
MEMPHIS, TN 38125

RE: Process Served in Ohio

FOR: FedEx (Cross Ref Name) (Domestic State: DE)
Federal Express Corporation (True Name)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION: VIOLET SEKATA, PLTF. vs. FEDEX, ETC., DFT.

DOCUMENT(S) SERVED: Summons, Complaint, Attachments

COURT/AGENCY: Summit County - Municipal Court, OH
Case # 2019CVF04092

NATURE OF ACTION: Plaintiff Violet Sekata prays for judgment against Defendant

ON WHOM PROCESS WAS SERVED: C T Corporation System, Columbus, OH

DATE AND HOUR OF SERVICE: By Certified Mail on 01/02/2020 postmarked on 12/12/2019

JURISDICTION SERVED : Ohio

APPEARANCE OR ANSWER DUE: Within 28 days after service of this summons on you, exclusive of the date of service

ATTORNEY(S) / SENDER(S): GREGG D GARFINKEL
DENMAN LERNER & GUNDY CO LPA
8039 BROADMOOR ROAD SUITE 21
MENTOR, OH 44060
440-951-6666

ACTION ITEMS: CT has retained the current log, Retain Date: 01/02/2020, Expected Purge Date: 01/07/2020

Image SOP

Email Notification, LITIGATION DEPARTMENT lydia.langbein@fedex.com

Email Notification, STACEY STEPHENS stacey.stephens@fedex.com

Email Notification, Denise Armstrong denise.armstrong@fedex.com

Email Notification, CYNTHIA SCHWIND cynthia.schwind@fedex.com

Email Notification, KATHY MILLER khmiller@fedex.com

SIGNED: C T Corporation System

ADDRESS: 1999 Bryan St Ste 900
Dallas, TX 75201-3140

For Questions: 877-564-7529
MajorAccountTeam2@wolterskluwer.com

Page 1 of 1 / PS

Information displayed on this transmittal is for CT Corporation's record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute a legal opinion as to the nature of action, the amount of damages, the answer date, or any information contained in the documents themselves. Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confirm receipt of package only, not contents.

EXHIBIT A